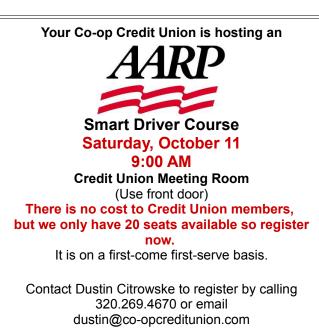


# **CCU News**

# "We're your financial home"

# October 2014



#### \*PLEASE REMEMBER\*

\*YOU ARE ONLY ALLOWED A TOTAL OF SIX(6) TRANSFERS A MONTH FROM YOUR SAVINGS ACCOUNT WHICH INCLUDE ANY OF THE FOLLOWING: VIRTUAL BRANCH TRANSFERS, TELEPHONE TRANSFERS, PREAUTHORIZED AUTOMATIC WITHDRAWALS, AUTOMATIC ACH OR OVERDRAFT TRANSFERS.\* **Remote Deposit Capture Coming Soon** Have you ever had checks that you needed to deposit into your checking account, but just couldn't find the time to get to the Credit Union or didn't have a stamp to mail it? If this is YOU, then Remote Deposit is the perfect solution to your problems. Our Remote Deposit "APP" is simple to use and easy to download from the Apple App Store for an Iphone or the Google Play Store for an Android based phone.

Members take a photo of the check using the "APP" they have downloaded. If the image passes the quality check, the image is then processed and the data is sent through the check review process. If the deposit passes all phases of the review, a message is then sent back to the user that the check was accepted. If it does not pass, then the user is notified that the check was denied along with the the reason for the denial.

Once the deposit is accepted, it is included in a posting file and depending on the time the deposit is made it may be credited to your account the same day or the next business day.

Eligibility for Remote Deposit Capture is subject to Credit Union approval.

#### **IN THE NEWS:**

The Home Depot, Supervalu, and Dairy Queen are just some of the major retailers that have recently announced that their systems have been breached and that customer's payment cards may be at risk. Co-op Credit Union takes these card breaches very seriously. Additional fraud monitoring will occur on accounts that we have been notified may be compromised. The credit union is reviewing these situations closely and may be contacting members to ensure transactions are valid. We do not currently plan to reissue affected cards due to the frequency in occurrence of these types of breaches.

Members who believe their debit or credit cards may be affected should monitor their accounts closely. If you are not already signed up for Virtual Branch (mobile banking), or EZ Card info, we strongly encourage you to sign up. If you notice any suspicious activity on your account please notify us as soon as possible.

Remember, if the Credit Union or our card processing company contact you regarding your card, you <u>will not</u> be asked for your 16-digit card number. We have received reports of phone phishing schemes where the caller states your card has been compromised, and then they ask you to enter your card information. Do not give out this information. Again, the credit union will not call you and ask for your card information.

### \*\*\*CHANGE IN TERMS NOTICE\*\*\*

Effective November 15, 2014, Co-op Credit Union is changing the following information.

The Business Premier Checking Monthly Maintenance Fee will be changed to Business Premier Checking Monthly Service Charge.

The Replace Check Card fee will be changed to Replace Debit Card fee.

## Reminder:

#### Members Money Savings Accounts

Your Members Money savings is a limited transaction account. This means that you are limited to 6 transactions (including deposits and withdrawals) per month. If the limit is exceeded, you will be charged \$20.00 per transaction.

### **CO-OP CREDIT UNION FEE SCHEDULE**

(Effective November 15, 2014)

| Checking & Savings Accounts<br>Overdraft Fee per Item \$25.00                                       |  |  |  |
|---|--|--|--|
| Return Fee per Item25.00  |  |  |  |
| Statement Copy5.00  |  |  |  |
| Stop Payment15.00   |  |  |  |
| Hourly Rate for Account Reconciliation35.00   |  |  |  |
| Hourly Rate for Account Research3   |  |  |  |
| Checking Accounts<br>Check Collection15.00  |  |  |  |
| Canceled Check Copy1.00   |  |  |  |
| Counter Check (per item)1.00  |  |  |  |
| Wire Money<br>Incoming Wire10.00  |  |  |  |
| Outgoing Wire20.00  |  |  |  |
| Outgoing International Wire45.00  |  |  |  |
| Outgoing Domestic Western Union25.00  |  |  |  |
| Account Fees Specific to Type of Account  |  |  |  |
|   |  |  |  |
| Business Premier Checking   |  |  |  |
| Business Premier Checking<br>Monthly Service Charge10.00  |  |  |  |
| J. J  |  |  |  |
| Monthly Service Charge10.00<br>If the average daily balance falls                                   |  |  |  |
| Monthly Service Charge10.00<br>If the average daily balance falls<br>below \$2,500 during the month |  |  |  |
| Monthly Service Charge  |  |  |  |

EQUAL HOUSING OPPORTUNITY

|                                  | ,   |           |
|----------------------------------|---|-----------|
|                                  | hecks and Money Orders<br>Check                             | \$ 1.00   |
| Money Or                         | ders  | 0.75      |
|                                  | eous Services<br>ting for Members                           | Free      |
| Coin cour                        | ting for Non-Members  |           |
| Outgoing                         | Fax   |           |
| (1st pa                          | age \$5; add'l pages \$1 each)                              |           |
| Incoming                         | Fax, per Page   | 1.00      |
|                                  | on for Members<br>on for Non-Members                        |           |
| Photocop                         | y for Non-Members, per page                                 | 0.25      |
| Printouts                        | and Schedules   |           |
| Account H                        | listory Printout  | 1.00      |
| Amortizati                       | on Schedule   | 5.00      |
| Miscellar                        | eous Fees   |           |
| Inactive/Return Mail (Quarterly) |   | 5.00      |
| Credit Bureau Investigation      |   | 5.00      |
| Levy or Garnishment              |   |           |
| Plastic C                        | ard Replacement   |           |
| Replace [                        | Debit Card  | 25.00     |
| Annual F                         | ees*  |           |
| Health Sa                        | wings Account (HSA) Annual Fee                              | ə20.00    |
| -                                | osit Boxes: Annual Rent Paym<br>o and Benson)<br>3x5<br>5x5 |           |
| Size:                            | 3x10  |           |
| Size                             | 5x10  | 40.00     |
| Size:                            | 10x10   | 75.00     |
| *Annual R<br>each vear           | ent Payment/Fees are due on Dec                             | ember 1st |



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government. National Credit Union Administration, a U. S. Government Agency.